



Public Service Commission of South Carolina
Tariff Summary Sheet as of April 6, 2009

Charter Fiberlink SC - CCO, LLC

Tariff Service: Long Distance

This document is the complete version of the tariff on file and contains the following approved revisions. Detailed information is available for each revision on the Commission's E Tariff website (<http://etariff.psc.sc.gov>).

Revision	Date Filed	Effective Date	# of Pages
E2009-69	4/1/09	4/6/09	9
<u>Summary:</u> Charter is introducing Voice Trunk Services and a new long distance minutes plan and packages to business customers.			
E2008-220	7/24/08	8/5/08	5
<u>Summary:</u> This is to add Toll Free/800 features to business services			
E2008-69	4/8/08	4/11/08	3
<u>Summary:</u> This filing changes the requirements for business customers who purchase Unlimited Long Distance.			
E2007-43	4/13/07	5/14/07	5
<u>Summary:</u> New long distance services for business customers which includes a 100, 10,000 and unlimited packages.			
E2007-25	3/26/07	3/29/07	7
<u>Summary:</u> In this filing Charter proposes to update definitions, company contact information and conditions for cancellation for cause.			

TITLE SHEET

OF

Charter Fiberlink SC-CCO, LLC

**12405 POWERSCOURT DRIVE
ST. LOUIS, MISSOURI 63131**

Intrastate Interexchange Services Tariff

This tariff contains the description, regulations and rates for the furnishing of services and facilities for Intrastate Interexchange telecommunications services provided by Charter Fiberlink SC-CCO, LLC to residential customers within the State of South Carolina

Issued By: Carrie L. Cox, Vice President Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: May 2 , 2006

Effective Date: May 3, 2005

Check Sheet

The pages listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective page(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date indicated below.

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1. Application of Tariff

This tariff sets forth the service offerings, rates, terms and conditions of services applicable to furnishing local exchange telecommunications services by Charter Fiberlink SC-CCO, LLC ("Telephone Company"), a competitive facilities-based provider of telephony services, to residential customers within the State of South Carolina.

Explanation of Symbols

The following symbols are used herein to identify schedule and text changes:

- (R) To signify a reduction
- (I) To signify an increase
- (C) To signify a changed regulation
- (T) To signify a change in text, but no change in rate or regulation
- (S) To signify a reissued matter
- (M) To signify relocation of text without change
- (N) To signify a new rate or regulation
- (D) To signify a discontinued rate or regulation
- (Z) To signify a correction of Text

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2. Definitions and Terms

Glossary of Definitions and Terms:

Account – Either a Customer's physical location or individual Service represented by a unique account number within the billing hierarchy. Multiple services each with a unique account number may be part of one physical location.

Alternative Local Exchange Carrier (ALEC) or Competitive Local Exchange Carrier (CLEC) – means any entity or person providing local exchange services in competition with an ILEC or LEC.

Application – A request made orally or in writing for telephone service.

Authorized Account User – The person or persons authorized to make changes to a customer account including changes to toll carriers as designated by the account holder. Authorized Account Users shall be limited to two persons for any single postal address.

Authorization Code – A multi-digit code that enables a Customer to access the Telephone Company's network and enables the Telephone Company to identify the Customer's use for proper billing. Also, called a Personal Identification Code or PIN.

Automated Message Accounting (AMA) - The data recorded at the switch and used to calculate the amount billed to the end user for local, long distance, intraLATA toll and InterLATA toll charges, if detail billing is required, and to calculate the amount billed to the Interexchange Carrier for access charges due to the Telephone Company for use of its network.

Called Station – The terminating point of a call (i.e., the caller number).

Calling Station – The originating point of a call (i.e., the calling number).

Calling Area – A specific geographic area so designated for the purpose of applying a specified rate structure.

Carrier – The term "Carrier" means Charter Fiberlink SC-CCO, LLC or the Telephone Company.

Central Office – A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

Central Office Line – A circuit directly connecting an individual with a central office.

Commission – Public Service Commission of South Carolina

Competitive Local Exchange Carrier (CLEC) or Alternative Local Exchange Carrier (ALEC)- means any entity or person providing local exchange services in competition with an ILEC or LEC.

Connecting Company – A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

Connector – See "Switch".

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Connection Charge – See “Service Charge”.

Construction Charge – A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in this Tariff.

Continuous Property – The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others.

Contract – The agreement between a customer and the Telephone Company under which service and facilities are furnished in accordance with the applicable provisions of the Local Exchange Tariffs.

Cost – The cost of labor and materials, which includes appropriate amounts to cover the Telephone Company’s general operating and administrative expenses.

Customer – The individual, partnership, association or corporation which contracts for telephone service and are responsible for the payment of charges and compliance with the general regulations of the Telephone Company’s Tariff.

CPE – Customer Provided Equipment – Devices, apparatus, and/or associated wiring provided by a customer.

Customer Provision – Customer purchase or lease of customer-provided equipment from the Telephone Company or from any other supplier.

Data Access Arrangement – A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

Demarcation Point – That point (also referred to as Network Interface) or interconnection between the Telephone Company’s facilities and the wiring at the subscriber’s premise. The Demarcation Point shall consist of wire or a jack conforming to Subpart F or Part 68 of the Federal Communications Commission’s Rules and Regulations. The Demarcation Point will generally be within twelve inches of the protector or, absent a protector, within twelve inches of the entry point to the customer’s premises. If conforming to the twelve inches is unrealistic or technically impossible, the Demarcation Point will be the most practicable minimum point of entry to the customer’s premises. The network interface may be located at a point other than the normal demarcation point where the network interface has been previously established by the presence of network equipment. With regard to premises for any structure that is built to be more mobile (e.g., mobile homes, recreational vehicles), The Telephone Company may place the Demarcation Point on a post or pole at or near the pad where such structure is intended to rest. Boat docks, marinas and similar premises may be treated by the Telephone Company as a single unit premises, with the Demarcation Point being placed on the shore or other location as deemed appropriate by the Telephone Company.

Delinquent or Delinquency – An account for which payment has not been made in full on or before the last day for timely payment.

Digital Transmission – information transmitted in the form of digitally encoded signals.

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End User – The ultimate user of the telecommunications services and who orders service and is responsible for payment of charges due in compliance with the Telephone Company's price list regulations. See "Customer".

Exchange Area – A geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified area where individual telephone exchange companies hold themselves out to provide communications services.

Exchange Station – A station connected with a central office of the Telephone Company over its own lines.

Facility (or Facilities) – Any item or items of communications plant or equipment used to provide or connect to the Telephone Company Services.

FCC – Federal Communications Commission

Harm – Harm consists of hazards to personnel, damage to Telephone Company equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence or voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

Incomplete Call – Any call where voice transmission between the calling party and the called station is not established (i.e. busy, no answer, etc)

Incumbent Local Exchange Carrier (ILEC) or Local Exchange Carrier (LEC) – is any local exchange carrier that was as of February 8, 1996 deemed to be a member of the Exchange Carrier Association as set forth in 47 C.F.R. 69.601(b) of the FCC's regulations.

Individual Line – An exchange line designed for the connection of a telephone set.

Initial Service Period – The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

Installation Charge – A nonrecurring charge made at the time of installation of communications service or equipment, which applies in addition to service charges and other applicable charges for service or equipment unless specifically exempted.

Interconnection – The method by which telecommunications facilities of the Telephone Company are arranged to transmit to, or receive information from, customer-provided equipment.

Interexchange Carrier (IXC) – A common carrier that provides long distance domestic and international communications services to the public.

International – Refers to communications between U.S. and another country.

Interstate – Refers to communication between states within the Continental U.S., unless otherwise noted.

(T)
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Intrastate – Refers to communication within a single state.

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Local Calling Service Area – The area throughout which communication service is rendered to a customer or users without the application of toll charges.

Local Exchange Service – Telephone communications within a local service area in accordance with the provisions of the Telephone Company's Local Exchange Tariff.

Local Message – A completed communication between customers' stations located within the same exchange area or local service area.

Location – A physical premise to or from which the Telephone Company provides Service.

Main Terminal – The termination of a central office line on a customer's premises, usually at a protector.

Message – A completed customer call.

MRC – The monthly recurring charge

New Customer – a customer who has not had service within the last 30 days . (T)

NXX – The designation for the first three digits of a local telephone number where N represent 2-9 and X represents 0-9.

NPA – An area code, otherwise called Numbering Plan Area.

Non-Listed Telephone Number – Telephone numbers that are not listed in the telephone directory; but are provided via Directory Assistance.

Non-Published Telephone Number – Telephone numbers that are not listed in the telephone directory or provided via Directory Assistance.

Primary IntraLATA/InterLATA Carrier (PIC) Code – A code that is assigned to an interexchange long distance carrier that identifies to whom the customer is presubscribed for intrastate and/or interstate long distance services.

Premises – The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

Registered Terminal Equipment – Equipment registered in accordance with FCC regulations that may be connected to access services of the Telephone Company.

Residence Service – Telephone service furnished to customers when the actual or obvious use is for domestic "non-business" purposes.

Service Charge – The nonrecurring charge a customer is required to pay for establishing telephone service or subsequent modification of that service.

Subscriber – The term "Customer" is synonymous with the term "subscriber".

Supplemental Facilities or Service – Services or facilities other than primary service.

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Switch – A unit of dial switching equipment that provides interconnection between station lines or trunks.

Tariff – The schedule of Local Exchange rates and charges, rules and regulations, terms and conditions adopted and filed by the Telephone Company and approved by the Public Service Commission of South Carolina.

Telephone Company – Charter Fiberlink SC-CCO, LLC

Telecommunications Relay Service (TRS) – TRS enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices, to communicate with the hearing population not using text telephone and visa versa.

Telephone Set – A telephone instrument consisting of a transmitter, receiver, and associated apparatus connected to permit transmission and receipt of telephone messages.

Terminal Equipment – Equipment at the terminal of a communication circuit.

Terminal Equipment Accessories – Devices, apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which when connected to the telecommunications system of the Telephone Company, are connected electrically, acoustically or inductively.

Termination Charge – A charge applied under certain conditions when service is terminated by the customer before the expiration of the minimum commitment period.

Timely Payment – A payment on a customer's account made on or before the due date.

Underground Service Connection – A customer's "drop" wire that is run underground from a pole line or an underground distributing cable.

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3. Rules and Regulations

3.1 Rules and Regulations

The Telephone Company undertakes to provide intrastate interexchange telecommunications services within the State of South Carolina on the terms and conditions and at the rates and charges specified herein.

The Telephone Company installs, operates and maintains the communication Services provided hereunder in accordance with the terms and conditions set forth under this Tariff. It may act as the Customer's agent for ordering access connection facilities provided by other carriers or entitles when authorized by the Customer to allow connection of a Customer's location to the Telephone Company's network. The Customer shall be responsible for all charges due for such service arrangements.

The Telephone Company's Services and facilities are available twenty-four (24) hours per day, seven (7) days per week.

3.2 Use of Service

Services provided under this Tariff may be used only for the transmission of communications in a manner consistent with the terms of this Tariff and regulations of the Federal Communications Commission.

3.3 Limitations

Service is offered subject to the availability of the necessary facilities or equipment, or both facilities and equipment, and subject to the provisions of this Tariff. The obligation of the Telephone Company to provide Service is dependent upon its ability to procure, construct, and maintain facilities that are required to meet the Customer's order for Service. The Telephone Company will make all reasonable efforts to secure the necessary facilities.

The Telephone Company reserves the right to limit or to allocate the use of existing facilities, or to additional facilities offered by the Telephone Company, when necessary because of lack of facilities, relevant resources, or due to causes beyond the Telephone Company's control. In addition, the Telephone Company reserves the right to discontinue Service when the Customer is using the Service in violation of law or the provisions of this Tariff.

The Telephone Company does not undertake to transmit message, but offers the use of its facilities when available, and will not be liable for errors in transmission nor for failure to establish connections.

The Telephone Company reserves the right to refuse service to Customers due to insufficient or invalid charging information.

The Telephone Company may block calls that are made to certain cities or central office exchanges, or use certain Authorization Codes as the Telephone Company, in its sole discretion, deems reasonably necessary to prevent unlawful or fraudulent use of Service.

The Telephone Company will use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Telephone Company may substitute, change, or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the

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technical parameters of the service provided the Customer. The Telephone Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Telephone Company will give the Customers who may be affected reasonable notice thereof as circumstances will permit, and will prosecute the work with reasonable diligence, and if practicable at time that will cause the least inconvenience. When the Telephone Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of Customer's service.

4. Practices and Procedures

4.1 Liabilities of The Telephone Company

The Telephone Company's liability for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in the installation, provision, termination, maintenance, repair, or restoration occurring in the course of furnishing service, channels, or other facilities, and not caused by the negligence of the subscribers, commences upon activation of service. In no event does the Telephone Company's liability exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors or defects occur.

When the facilities of other carriers are used in establishing connections to points not reached by the Telephone Company's facilities, the Telephone Company is not liable for any act or omission of the other carrier(s). The Customer will indemnify and save harmless the Telephone Company from any third-party claims for such damages referred to in this Section.

In no event will the Telephone Company be responsible for consequential damages or lost profits suffered by a Customer as a result of interrupted or unsatisfactory service. The Telephone Company will not be liable for claims or damages resulting from or caused by:

- A. Customer's fault, negligence or failure to perform Customer's responsibilities;
- B. Claims against Customer by another party;
- C. Any act or omission of any other party; or
- D. Equipment or service furnished by a third party.

The Telephone Company does not guarantee or make any warranty with respect to any equipment provided by it or leased on the Customer's behalf where such equipment is used in locations containing an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such equipment. The Customer shall indemnify and hold the Telephone Company harmless from any and all loss, damage or destruction of any property, whether owned by the Customer or others, cause or claimed to have been caused directly or indirectly by the installation, operations, failure to operate, maintenance, removal, presence, condition, location or use of such equipment so used.

The Telephone Company is not liable for any defacement of, or damage to, the premises of a Customer resulting from the furnishing of services or the attachment of equipment, instruments, apparatus, and associated wiring furnished by the Telephone Company on such Customer's premises or by the installation or removal thereof, when such defacement or damage is not the result of the Telephone Company negligence. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Telephone Company without written

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authorization. The Customer will indemnify and save harmless the Telephone Company from any claims of the owner of the Customer's premises or other third party claims for such damages.

The Telephone Company and Customer shall be excused from performance under this Tariff and under the application for service for any period, and to the extent that the party is prevented from performing any service pursuant hereto, in whole or in part, as a result of delays caused by the other party or an Act of God, governmental agency, war, civil disturbance, court order, lockouts or work stoppages or other labor difficulties, third party nonperformance (including the failure of performance for reasons beyond the control of common carriers, interexchange carriers, local exchange carriers, suppliers and subcontractors), or other cause beyond its reasonable control, including failures or fluctuations in electrical equipment, and such nonperformance shall not be deemed a violation of this Tariff or of the application of service or grounds for termination of service. Both parties retain all rights of recourse against any third parties for any failures that may create a *force majeure* condition for the other party.

The Telephone Company is not liable for any damages, including toll usage charges, the Customer may incur as a result of the unauthorized use of its telephone facilities. This unauthorized use of the Customer's facilities includes, but is not limited to, the placement of calls from the Customer's premises, and the placement of calls through Customer-Provided Equipment that are transmitted or carried on the Telephone Company network.

Where there is a connection via Customer-provided terminal equipment or Customer-provided communications systems, the point of demarcation shall be defined as the Telephone Company facility that provides interconnection. The Telephone Company shall not be held liable for Customer-provided access media or equipment. Any maintenance service or equipment arrangements shall be addressed on an individual case basis.

The Telephone Company will not be responsible if any changes in its service cause hardware or software not provided by the Telephone Company to become obsolete, require modification or alternation, or otherwise affect the performance of such hardware or software.

The Telephone Company shall use reasonable efforts to make services available by the estimated service date. The Telephone Company shall not be liable for any damages whatsoever resulting from delays in meeting the estimated service date due to delays resulting from normal installation procedures. Such delays shall include, but not be limited to delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals, delays in actual construction work being done by our vendor(s), and any delays due to any LEC where the Telephone Company is relying solely upon such LEC to meet such estimated due date which is beyond the Telephone Company's control.

With respect to the services, materials and equipment provided hereunder, the Telephone Company makes no promises, agreements, understandings, representations or warranties, expressed or implied, and hereby expressly disclaims all warranties, expressed or implied, not stated in this Tariff, and in particular disclaims all warranties of merchantability and fitness for a particular purpose.

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the customer, repeats messages, the operator is deemed to be acting as the agent of the persons involved and no liability shall be attached to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between customers because of such errors.

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4.2 Marketing Practices

As a telephone utility under the regulation of the Public Service Commission of South Carolina, the Telephone Company does hereby assert and affirm that as a provider of intrastate telecommunications service, the Company will not indulge or participate in deceptive or misleading telecommunications marketing practices to the detriment of consumers in South Carolina, and the Telephone Company will comply with those marketing procedures, if any, set forth by the Public Service Commission. Additionally, the Company will be responsible for the marketing practices of its contracted telemarketers for compliance with this provision. The Telephone Company understands that violation of this provision could result in a rule to Show Cause as to the withdrawal of its certification to complete intrastate telecommunications traffic with the State of South Carolina.

4.3 Responsibilities of the Customer

The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Telephone Company, except upon the written consent of the Telephone Company. The equipment the Telephone Company provides or installs at the Customer premises for use in connection with the service the Telephone Company offers shall not be used for any purpose other than for which it was provided.

The Customer shall ensure that the equipment and/or system is properly interfaced with the Telephone Company's facilities or service. If the FCC or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Telephone Company will permit such equipment to be connected with its channels without the use of protective interface devices.

The Customer shall be responsible for securing its telephone equipment against being used to place fraudulent calls using the Telephone Company's service. The Customer shall be responsible for payment of all applicable charges for services provided by the Telephone Company and charged to the Customer's accounts, even where those calls are originated by fraudulent means either from Customer's premises or from remote locations.

The Telephone Company shall be indemnified and held harmless by the Customer against claims of libel, slander, or the infringement of copyright, or for unauthorized use of any trademark, trade name, or service mark, arising from the material transmitted over the Telephone Company's service, against claims for infringement of patents arising from, combining with, or using in connection with, service, the Telephone Company's apparatus and systems of the Customer; against all other claims arising out of any act or omission of the member in connection with the Telephone Company's service. The Customer shall be liable for:

- A. Loss due to theft, fire, flood, or other destruction of the Telephone Company's equipment or facilities on Customer's premises.
- B. Reimbursing the Telephone Company for damages to facilities or equipment caused by the negligence or willful acts of the Customer.

Charges incurred with interconnect or local operating companies for service or service calls made to the Customer's premises or on the Customer's leased or owned telephonic equipment unless

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the Telephone Company specifically authorizes said visit or repairs in advance of the occurrence and the Telephone Company agrees in advance to accept the liability for said repairs or visit.

Payment for all the Telephone Company service charges incurred through usage or direct action on the part of the Customer.

4.4 Payment of Charges

The Customer is responsible for the payment of all charges for facilities and services furnished by the Telephone Company to the Customer, and to all users authorized by the Customer, regardless of whether those services are used by the Customer itself or shared with other persons.

For billing of monthly charges, service is considered to be established upon the confirmation of third party verification processes.

Usage charges will be billed monthly in arrears. Customer will be billed for all usage accrued beginning immediately upon access to the service. Customers will be billed for usage occurring during their specific 30-day billing cycle, which for purposes of computing charges shall be considered a month. The rates charged to a Customer will be the rates in effect on the first day of the Customer's billing cycle.

Monthly charges for all access service components, provided hereunder, are billed in advance of service and reflect the rates in effect as of the date of the invoice.

The Telephone Company will generate and mail customer bills seven (7) days prior to the close of the customer monthly billing period. Bills are due and payable as specified on the bill. Bills may be paid by mail or in person at the business office of the Telephone Company or an agency authorized to receive such payment. All charges for service are payable only in United State currency. Bills are due and payable as specified on the bill. Payments may be made by cash, check, money order, cashier's check or certain major credit cards.

The Telephone Company reserves the right to assess late payment charges for Customers whose account(s) have an unpaid balance from the prior billing period. Any charges not paid in full by the due date indicated on the bill statement may be subject to a late fee of 1.5% per month. The late fee may be assessed on the entire unpaid balance that is brought forward from the previous bill statement.

The Telephone Company may assess a fee for returned checks which will not exceed the allowable amount in SC Code Section 34-11-70.

The Customer is responsible to pay the Telephone Company for all toll calls or other third party charges resulting from the origination of calls to points outside the local exchange and for charges or calls billed to the Customer's number.

If service is suspended/disconnected by the Telephone Company in accordance with the provisions of the Tariff and later restored, restoration of service will be subject to all applicable reconnection charges.

4.5 Billing Disputes

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Any disputed charge may be brought to the Telephone Company's attention by verbal or written notification. In the case of a billing dispute between the Customer and the Telephone Company that cannot be settled to their mutual satisfaction, the undisputed portion and subsequent bills must be paid on a timely basis, or the service may be subject to disconnection.

The Customer may request investigation into the disputed amount by the Telephone Company. During the period that the disputed amount is under investigation, the Telephone Company shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, the Telephone Company may discontinue service.

The Telephone Company will investigate customer complaints promptly and thoroughly in accordance with the rules established by the Public Service Commission of South Carolina. Customers can file unresolved complaints with the following:

Office of Regulatory Staff
Consumer Service Department
P.O. Box 11263
Columbia, SC 29201
Telephone Number: (803) 737-5230
Toll Free Number: 1-800-922-1531
Fax Number: (803) 737-4750

Telephone Company Contact: telgovtescalations@chartercom.com
Telephony Manger – Customer Care
12405 Powerscourt Drive
St. Louis, MO 63131
866-212-1063

(T)

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4.6 Disconnection of Service by Customer

Customer must notify the Telephone Company orally or in writing of his/her desire to terminate service. The Telephone Company may be allowed a reasonable period of time after the receipt of such notification to render a final bill. The monthly service charge, plus associated taxes, shall be pro-rated for the actual number of days in which service has been provided, with non-used portion being refunded to the Customer.

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4.7 Cancellation for Cause

(M)

Service may be terminated for non-payment of a bill, provided that the Telephone Company has made a reasonable attempt to effect collection and has given the customer written notice that he has five days in which to make settlement on his account or have his service disconnected. Service can be terminated only on Monday through Thursday between the hours of 8:00 a.m. and 4:00 p.m. EST, unless provisions have been made to accept payment and reconnect service.

Service may be refused or discontinued for any of the reasons listed below. Unless noted, the customer will be allowed a reasonable time to comply to avoid discontinuance of service:

- A. Without notice, in the event of a condition determined by the Telephone Company to be hazardous or dangerous;
- B. Without notice, in the event of customer use of equipment in such a manner as to adversely affect the Telephone Company's service to other customers; Without notice, in the event of unauthorized use of telephone service;
- C. Without notice, in the event of unauthorized use of telephone service;
- D. Customer tampering with equipment furnished and owned by the Telephone Company;
- E. Failure of the customer to permit the Telephone Company reasonable access to its equipment;
- F. Failure of the customer to furnish permits, certificates, and/or right-of-ways, as necessary to obtain service, or in the event such permissions are withdrawn or terminated.
- G. Failure of the customer to provide a deposit to the Telephone Company, if required;
- H. In cases of extreme risk involving abnormal and excessive use of toll service, service may be denied two days after written notice is given to the customer, unless satisfactory arrangements for payments are made;
- I. Where there is probable cause to believe that there is illegal or willful misuse of the Telephone Company's service including but not limited to; the subscriber use or allowance of use of abusive, obscene, profane, lewd, lascivious or suggestive language or material otherwise not protected by law; subscriber use with intent to terrify, intimidate, threaten, harass, annoy, or offend another telephone user; or subscriber use to impersonate or permit others to impersonate any other individual.
- J. The Telephone Company is not required to furnish its service or to continue its service; to any applicant who, at the time of application, is indebted under an undisputed bill to the Telephone Company for telephone service previously furnished to such applicant or any other member of the applicant's household. The Telephone Company may not consider any indebtedness which was incurred by the applicant or any member of his household more than six years prior to the time of application.
- K. For violation or and/or non-compliance with the South Carolina Public Utilities Commission's Orders or regulations governing service supplied by the Telephone Company;
- L. Failure of a Customer to cooperate with the Telephone Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the Customer's right to continuance of service;
- M. Failure of the Customer to fulfill his contractual obligations for service and/or facilities subject to regulation by the Public Service Commission of South Carolina.

(M)

(C)

(C)

(M)

(M)

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(M)

(M)

Insufficient Reasons for Denying Service

The Telephone Company shall not deny service for the following reasons:

- A. Non-payment for services by a previous occupant of the same premises to be service, unless such previous occupant shall benefit from such new service or unless the new occupant benefited from such old service;
- B. Failure to pay for non-communications service provided by the utility, including, but not limited to any non-regulated telecommunications equipment or service furnished by the Telephone Company;
- C. Failure to pay for merchandise purchased from the Telephone Company;
- D. Failure to pay for business services at a different location and a different telephone number shall not constitute sufficient cause for refusal of residential service or vice versa.

4.8 Deposits

The Telephone Company may require from any customer, existing or new customer, a deposit intended to guarantee payment of bills for service, if any of the following conditions exist:

- A. The customer's past payment record to a telecommunications company shows delinquent payment practice (i.e. customer has had two consecutive 30-day arrearages, or more than two non-consecutive 30-day arrearages in the past 24 months, or customer has been sent four or more late payment notices in the past 9 months, or
- B. A new customer cannot furnish either a letter of good credit from a reliable source or an acceptable co-signer or guarantor on the same system within the State of South Carolina to guarantee payment, or

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- C. A customer has no deposit and presently is delinquent in payments (i.e., has had two consecutive 30-day arrears, or more than two non-consecutive 30-day arrears in the past 24 months), or
- D. A customer has had his service terminated by any telecommunications company for non-payment or fraudulent use.

The Telephone Company shall issue a receipt of deposit to each customer from whom a deposit is received, and shall provide means whereby a customer may establish his claim if this receipt is lost.

A maximum deposit may be required up to an amount equal to an estimated two months (60 days) total bill (including toll and taxes) for a new customer. For an existing customer, a maximum deposit may be required up to an amount equal to the total actual bills of the highest two consecutive months within the preceding six months.

All deposits may be subject to review based on the actual billing experience and the payment history of the customer.

Simple interest on deposits at the rate as prescribed by the Public Service Commission of South Carolina shall be paid by the Telephone Company to each customer required to make such deposit for the time the deposit is held. The interest shall be accrued annually and payment of such interest shall be made to the customer at least every two years and at the time the deposit is returned. Deposits shall be refunded completely with interest after two years unless the customer has had two consecutive 30-day arrearages or more than two non-consecutive 30-day arrearages in the past 24 months, or has had service denied or interrupted for non-payment of bills, or has been sent more than two late payment notices in the past 9 months, or has a returned check in the past 6 months.

Where a customer has been required to make a guaranteed deposit, that deposit shall not relieve the customer of the obligation to pay the service bill when due, but where such deposit has been made and service has been disconnected because of nonpayment of account, then, unless the customer shall, within seventy-two hours after service has been disconnected, apply for reconnection of service and pay the account, the account may be discontinued. If the Telephone Company discontinues the account, the utility shall apply the deposit of such customer toward the discharge of such account and shall refund to the customer any excess.

A record of each unclaimed deposit must be maintained for at least two years, during which time the Telephone Company shall make a reasonable effort to return the deposit. Unclaimed deposits plus accrued interest shall be remitted to the South Carolina Tax Commission.

5. Description of Services

The Telephone Company provides intrastate interexchange services, including direct dialed message telecommunications services, to residential customers who subscribe to the Telephone Company's Local Exchange Service, as described in the SC PSC Tariff No. 3. The services offered are available only on an interstate and intrastate bundled basis. Customer must choose the Telephone Company as both their intraLATA and interLATA intrastate and interstate carrier in order to subscribe to the long distance services outlined in this Tariff.

Calls are measured in duration increments of sixty (60) seconds. All calls which are a fraction of a measurement increment are rounded up to the next whole unit. Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where signaling is provided by the terminating local carrier and

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any intermediate carrier(s). Timing terminates on all calls when the calling party hangs up or the Telephone Company's network receives an on-hook signal from the terminating carrier.

5.1 Product Description

Switched Outbound (1+)

Service provides the Telephone Company's customers with the ability to originate calls from a Telephone Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office exchanges outside the Customer's local calling area. This service is available on a switched basis only.

These services are available to Local Exchange Telecommunications Service customers of the Telephone Company pursuant to the terms and conditions of this tariff.

5.2 Long Distance Services for Residence

(T)

Rates and Charges

(T)

Maximum charges are the highest price allowed whereas the charges contained in Appendix A are the currently billed prices. The following rates and charges are applicable to Residential Customers:

Switched Outbound (1+)

For all customers who choose the Telephone Company as their intraLATA toll, interLATA and interstate long distance provider:

Charter Basic Long Distance

Maximum Charge

Rate Per Minute

\$0.09 (interstate and
Intrastate)

- No peak or off-peak rates
- Intrastate includes intraLATA/local toll and interLATA calls
- Interstate includes Continental United States and Canada

Charter Basic Long Distance Plan

Monthly Recurring Charge (MRC) Per Line

\$3.25

Rate Per Minute

\$0.07 Interstate
\$0.09 intrastate

- No peak or off-peak rates
- Intrastate includes intraLATA/local toll and interLATA calls
- Interstate includes Continental United States and Canada

The per minute of use rates apply to 1+ calls only (i.e. direct dialed) and not 0+. The MRC of \$3.25 is applied to each customer line and not per account. Also, this charge will be pro-rated for the first month and will be billed in advance.

5.3 Service Packages

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“Grandfathering” of Charter Basic Long Distance per minute plan and Charter Basic Long Distance Plan

(N)

The Telephone Company is discontinuing the Charter Basic Long Distance per minute plan and Charter Basic Long Distance Plan as of November 17, 2005. The Telephone will allow current subscribers to retain such services for a specific period of time at the current rate until either:

- a. Customer submits a request to the Telephone Company to change his existing service, or
- b. Customer is notified by the Telephone Company that the “grandfathered” provision is discontinued.

(N)

5.3 Service Packages

(M)

The rates and conditions for Service Packages, that include long distance services, can be found in Section 4.2 and Appendix A of the SC PSC Tariff No. 3, Local Exchange Services Tariff.

5.4 Current Rates

Current recurring and non-recurring rates for all products and services outlined in Section 5. 2 can be found in Appendix A of this Tariff.

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5.5. Long Distance Services for Business

The following services (associated rates can be found in Appendix B of this tariff) are applicable to business customers who choose the Telephone Company as their intraLATA toll and InterLATA long distance provider. Services are available to business customers within the local service area of the Telephone Company and subscribe to the local exchange service of the Telephone Company. Calls are measured in duration increments of six (6) seconds. Usage that results in a fraction of a cent will be rounded to the nearest cent.

Charter Business® Basic Long Distance

(T)

- Interstate includes Continental United States (including Alaska and Hawaii), Canada and Puerto Rico.
- Intrastate includes IntraLATA/local toll and InterLATA calls

Charter Business® Long Distance Plans

(T)

The following Charter Long Distance Plans can be combined with the Charter Basic Local Service line on an account basis. The amount of long distance provided in each long distance plan will be shared by the total number of lines, per account, per location and not on a per line basis.

Charter Business® Long Distance 100 Minutes Plan

(T)

Includes monthly charge and per minute rate over 100 minutes (refer to Appendix B for rates)

Charter Business® Long Distance 300 Minutes Plan

(T)

Includes monthly charge and per minute rate over 300 minutes (refer to Appendix B for rates)

Charter Business® Long Distance 600 Minutes Plan

(T)

Includes monthly charge and per minute rate over 600 minutes (refer to Appendix B for rates)

Charter Business® Long Distance 1000 Minutes Plan

(T)

Includes monthly charge and per minute rate over 1000 minutes (refer to Appendix B for rates)

Charter Business® Long Distance 2,500 Minutes Plan

(T)

Includes monthly charge and per minute rate over 2500 minutes (refer to Appendix B for rates)

Charter Business® Long Distance 5,000 Minutes Plan

(T)

Includes monthly charge and per minute rate over 5000 minutes (refer to Appendix B for rates)

Charter Business® Long Distance 10,000 Minutes Plan

(T)

Includes monthly charge and per minute rate over 10,000 minutes (refer to Appendix B for rates)

Charter Business® Long Distance 20,000 Minutes Plan

(N)

Includes monthly charge and per minute rate over 20,000 minutes (refer to Appendix B for rates)

All long distance plans include interstate and intrastate calling.

- Interstate includes Continental United States (including Alaska and Hawaii), Canada and Puerto Rico
- Intrastate includes IntraLATA/local toll and InterLATA calls

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5.5. Long Distance Services for Business (cont'd.)

Charter Business™ Unlimited Long Distance Plan

The Charter Business™ Unlimited Long Distance service includes unlimited minutes for interstate and intrastate calls. This service is only available to Business Customers using Charter basic business lines on a single account at a single location. The Customer must select Charter as the IntraLATA and InterLATA toll carrier and subscribe to Charter Business™ Unlimited Long Distance on any line of the account. This service may not be combined with any other Long Distance Minute Plan on the same account. Early termination fees may apply to package discount offerings. Charter Business™ Unlimited Long Distance applies to calls within the US (including Alaska and Hawaii), Puerto Rico and Canada. International calling is not included with this plan. Taxes, fees and other charges will apply. Prices do not include local line or feature charges. (C)

Callers must dial 1 + telephone number for a domestic call to be included without an additional charge. The Charter Business™ Unlimited Long Distance service does not include calls to directory assistance, calling card, or operator services. Auto-dialing (including automatic outbound dialing systems or call distribution systems), broadcast fax, long distance internet or intranet access, call center and certain switching applications are not included. Usage may be monitored for compliance/abnormal usage and the Customer may be required to demonstrate compliance with these restrictions where monitoring indicates non-compliance. If Charter determines that Customer's use of the Service violates any of these and other restrictions, Charter, at its sole option, may move the Customer to another long distance plan or may suspend, restrict or cancel the Customer's service.

Refer to Appendix B for rates

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5.5. Long Distance Services for Business (cont'd.)

Charter Business® Toll Free/800 Services

This service provides the Customer with a telephone number within the 800, 888, 877 and 866 NPA, enabling the Customer to receive incoming calls to that number which originate from any station. Services are available to business customers within the local service area of the Telephone Company where technically feasible. Customers must subscribe to the local exchange service of the Telephone Company. All charges for incoming Toll Free/800 Service calls are billed to the customer. Calls are measured in duration increments of six (6) seconds. Usage that results in a fraction of a cent will be rounded to the nearest cent. Refer to Appendix B for all Toll Free/800 Services rates.

Toll Free/800 rate per number per month

The following rate plans, described elsewhere in this tariff, may be utilized for the long distance minutes applicable to this service.

Charter Business® Basic Long Distance

Charter Business® Long Distance 100 Minutes Plan

Charter Business® Long Distance 300 Minutes Plan

Charter Business® Long Distance 600 Minutes Plan

Charter Business® Long Distance 1,000 Minutes Plan

Charter Business® Long Distance 2,500 Minutes Plan

Charter Business® Long Distance 5,000 Minutes Plan

Charter Business® Long Distance 10,000 Minutes Plan

Charter Business® Long Distance 20,000 Minutes Plan

(N)

The following Enhanced Toll Free/800 Routing capabilities will also be available to the business customer:

Point of Origin Routing allows a customer to route incoming calls to a different destination number based on the origin area code (NPA), exchange (NXX), or state.

Point of Origin Routing rate per Toll Free/800 number per month

One time installation rate for Point of Origin Routing per number

One time change rate for Point of Origin Routing per number

Time of Day Routing allows a customer to route incoming calls to different destination numbers based on the time of day, day of week, or based on a holiday schedule.

Time of Day Routing rate per Toll Free/800 number per month

One time installation rate for Time of Day Routing per number

One time change rate for Time of Day Routing per number

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5.5. Long Distance Services for Business (cont'd.)

(N)

Charter Business® Toll Free/800 Services (cont'd)

Day of Week Routing allows a customer to route incoming calls to different destination numbers based on the day of the week.

Day of Week Routing rate per Toll Free/800 number per month	\$15.00
One time installation rate for Day of Week Routing per number	\$50.00
One time change rate for Day of Week Routing per number	\$50.00

Day of Year Routing allows a customer to route incoming calls to different destination numbers based on the day of the year.

Day of Year Routing rate per Toll Free/800 number per month	\$15.00
One time installation rate for Day of Year Routing per number	\$50.00
One time change rate for Day of Year Routing per number	\$50.00

Holiday Routing allows a customer to route incoming calls to different destination numbers based on a holiday schedule.

Holiday Routing rate per Toll Free/800 number per month	\$15.00
One time installation rate for Holiday Routing per number	\$50.00
One time change rate for Holiday Routing per number	\$50.00

Percent Allocation allows a customer to route incoming calls to different destination numbers based on a customer provided percentage. The number of destination locations will be limited based on the technical capabilities of the Telephone Company.

Percent Allocation rate per Toll Free/800 number per month	\$15.00
One time installation rate for Percent Allocation per number	\$50.00
One time change rate for Percent Allocation per number	\$50.00

The Telephone Company will offer one directory listing in the National Toll Free Directory Assistance Database for each Toll Free/800 at the rates shown below:

Directory listing per Toll Free/800 number per month	\$20.00
One time installation rate per number	\$20.00

Call Referral Recording, an option that allows customers to put a referral message on Toll Free/800 numbers that have been changed or disconnected, will be offered at the rates shown below:

Call Referral Recording rate per Toll Free/800 number per month	\$15.00
One time installation rate per number	\$50.00

(N)

5.5. Long Distance Services for Business (Cont'd)

(N)

Charter Business® Voice Trunk Long Distance and Toll Free/800

The following long distance plans as described in this tariff are available with Charter Business® Voice Trunk. The amount of minutes provided with each plan will be shared across all voice trunks on the same account. Refer to Appendix B for all rates.

Basic Long Distance Plan
Long Distance 100 Minutes Plan
Long Distance 300 Minutes Plan
Long Distance 600 Minutes Plan
Long Distance 1,000 Minutes Plan
Long Distance 2,500 Minutes Plan
Long Distance 5,000 Minutes Plan
Long Distance 10,000 Minutes Plan
Long Distance 20,000 Minutes Plan

Toll Free/800 service for Charter Business® Voice Trunk will be provided as described in this tariff for Toll Free 800 Service with the following exceptions:

Toll Free/800 rate per number per month

Point of Origin Routing rate per Toll Free/800 number per month
One time installation rate for Point of Origin Routing per number
One time change rate for Point of Origin Routing per number

Time of Day Routing rate per Toll Free/800 number per month
One time installation rate for Time of Day Routing per number
One time change rate for Time of Day Routing per number

Day of Week Routing rate per Toll Free/800 number per month
One time installation rate for Day of Week Routing per number
One time change rate for Day of Week Routing per number

Day of Year Routing rate per Toll Free/800 number per month
One time installation rate for Day of Year Routing per number
One time change rate for Day of Year Routing per number

Holiday Routing rate per Toll Free/800 number per month
One time installation rate for Holiday Routing per number
One time change rate for Holiday Routing per number

Percent Allocation rate per Toll Free/800 number per month
One time installation rate for Percent Allocation per number
One time change rate for Percent Allocation per number

(N)

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5.5. Long Distance Services for Business (Cont'd)

(N)

Business Service Packages

The following bundles consist of regulated and non-regulated services (e.g. Charter Business® Video and Internet are not under regulation by the Commission). Regulated services are offered as described in this tariff. The discounts shown are based on actual purchase and continuation of the bundle throughout the specified time period. No feature or product substitutions are allowed.

Charter Business Bundle® - regulated service and one non-regulated service

The customer must purchase the regulated service shown and either Charter Business® Video or Charter Business® Internet Plus to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current "non-discounted" rate.

Long Distance 100 Minutes Plan
Long Distance 300 Minutes Plan
Long Distance 600 Minutes Plan
Long Distance 1,000 Minutes Plan
Long Distance 2,500 Minutes Plan
Long Distance 5,000 Minutes Plan
Long Distance 10,000 Minutes Plan
Long Distance 20,000 Minutes Plan
Unlimited Long Distance Plan

Charter Business Bundle® - regulated service and two non-regulated services

The customer must purchase the regulated service shown and both Charter Business® Video and Charter Business® Internet Plus to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current rate for the remaining services.

Long Distance 100 Minutes Plan
Long Distance 300 Minutes Plan
Long Distance 600 Minutes Plan
Long Distance 1,000 Minutes Plan
Long Distance 2,500 Minutes Plan
Long Distance 5,000 Minutes Plan
Long Distance 10,000 Minutes Plan
Long Distance 20,000 Minutes Plan
Unlimited Long Distance Plan

(N)

Appendix A – Current Residence Price List - Long Distance Service(s)

(T)

<u>Section</u>	<u>Service Description</u>	<u>Current Monthly Charge</u>	<u>Current Non Recurring/Per Use Charge</u>
5.2	Charter Basic Long Distance (both intrastate and interstate)		\$.07 per minute
5.2	Charter Basic Long Distance Plan (monthly charge plus per Minute usage is applicable)	\$ 2.50 plus	\$.07 per minute (interstate) \$.09 per minute (intrastate)

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Appendix B – Current Business Price List – Long Distance Service(s)

Section Service Description

5.5 Business Basic Local Service with Long Distance

Rates shown are for the long distance service only and do not include the rate for the line.

	<u>Current Monthly Charge</u>	<u>Per Minute Over Plan</u>	
Basic Line with Long Distance	\$ 0.00		
Intrastate		\$ 0.07	
Interstate		\$ 0.07	
Basic Line with Long Distance – 100	\$ 5.99		
Intrastate		\$ 0.06	
Interstate		\$ 0.06	
Basic Line with Long Distance - 300	\$ 14.99		
Intrastate		\$ 0.06	
Interstate		\$ 0.06	
Basic Line with Long Distance - 600	\$ 26.99		
Intrastate		\$ 0.06	
Interstate		\$ 0.06	
Basic Line with Long Distance - 1000	\$ 39.99		
Intrastate		\$ 0.06	
Interstate		\$ 0.06	
Basic Line with Long Distance - 2500	\$ 99.99		
Intrastate		\$ 0.05	
Interstate		\$ 0.05	
Basic Line with Long Distance - 5000	\$ 199.99		
Intrastate		\$ 0.04	
Interstate		\$ 0.04	
Basic Line with Long Distance – 10,000	\$ 349.99		
Intrastate		\$ 0.035	
Interstate		\$ 0.035	
Unlimited Long Distance per line	\$ 19.99	N/A	
Basic Line with Long Distance – 20,000	\$ 600.00		
Intrastate		\$ 0.030	(N)
Interstate		\$ 0.030	(N)

Appendix B – Current Business Price List – Long Distance Service(s)

(N)

5.5 Business Basic Local Service with Long Distance (cont'd)

Rates shown are for the long distance service only and do not include the rate for the line.

	<u>Current Monthly Charge</u>	<u>Current Non-Recurring Charge</u>
Toll Free/800 rate per number per month	\$ 2.00	
Point of Origin Routing rate per Toll Free/800 number per month	\$ 5.00	
Installation rate for Point of Origin Routing per number		\$25.00
Change rate for Point of Origin Routing per number		\$25.00
Time of Day Routing rate per Toll Free/800 number per month	\$15.00	
Installation rate for Time of Day Routing per number		\$50.00
Change rate for Time of Day Routing per number		\$50.00
Day of Week Routing rate per Toll Free/800 number per month	\$15.00	
Installation rate for Day of Week Routing per number		\$50.00
Change rate for Day of Week Routing per number		\$50.00
Day of Year Routing rate per Toll Free/800 number per month	\$15.00	
Installation rate for Day of Year Routing per number		\$50.00
Change rate for Day of Year Routing per number		\$50.00
Holiday Routing rate per Toll Free/800 number per month	\$15.00	
Installation rate for Holiday Routing per number		\$50.00
Change rate for Holiday Routing per number		\$50.00
Percent Allocation rate per Toll Free/800 number per month	\$15.00	
Installation rate for Percent Allocation per number		\$50.00
Change rate for Percent Allocation per number		\$50.00
Directory listing per Toll Free/800 number per month	\$20.00	
Directory listing installation rate per number		\$20.00
Call Referral Recording rate per Toll Free/800 number per month	\$15.00	
Call Referral installation rate per number		\$50.00

(N)

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Appendix B – Current Business Price List – Long Distance Service(s)

(N)

5.5 Charter Business® Voice Trunk Long Distance and Toll Free/800 (cont'd)

	<u>Current Monthly Charge</u>	<u>Per Minute Over Plan</u>
Basic Long Distance Plan per minute	\$.07	N/A
Long Distance 100 Minutes Plan	\$ 4.79	\$.06
Long Distance 300 Minutes Plan	\$ 11.99	\$.06
Long Distance 600 Minutes Plan	\$ 21.60	\$.06
Long Distance 1,000 Minutes Plan	\$ 31.99	\$.06
Long Distance 2,500 Minutes Plan	\$ 79.99	\$.05
Long Distance 5,000 Minutes Plan	\$ 159.99	\$.04
Long Distance 10,000 Minutes Plan	\$ 279.99	\$.035
Long Distance 20,000 Minutes Plan	\$ 480.00	\$.030
	<u>Current Monthly Charge</u>	<u>Current Non-Reoccurring Charge</u>
Toll Free/800 rate per number per month	\$ 1.00	
Point of Origin Routing rate per Toll Free/800 number per month	\$ 3.00	
Installation rate for Point of Origin Routing per number		\$20.00
Change rate for Point of Origin Routing per number		\$20.00
Time of Day Routing rate per Toll Free/800 number per month	\$10.00	
Installation rate for Time of Day Routing per number		\$40.00
Change rate for Time of Day Routing per number		\$40.00
Day of Week Routing rate per Toll Free/800 number per month	\$10.00	
Installation rate for Day of Week Routing per number		\$40.00
Change rate for Day of Week Routing per number		\$40.00
Day of Year Routing rate per Toll Free/800 number per month	\$10.00	
Installation rate for Day of Year Routing per number		\$40.00
Change rate for Day of Year Routing per number		\$40.00
Holiday Routing rate per Toll Free/800 number per month	\$10.00	
Installation rate for Holiday Routing per number		\$40.00
Change rate for Holiday Routing per number		\$40.00
Percent Allocation rate per Toll Free/800 number per month	\$10.00	
Installation rate for Percent Allocation per number		\$40.00
Change rate for Percent Allocation per number		\$40.00

(N)

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Appendix B – Current Business Price List – Long Distance Service(s)

(N)

5.5 Charter Business® Service Packages (cont'd)

	Regulated Service & One Non-Regulated <u>Service</u>
Long Distance 100 Minutes Plan	\$ 5.10
Long Distance 300 Minutes Plan	\$ 12.74
Long Distance 600 Minutes Plan	\$ 22.94
Long Distance 1,000 Minutes Plan	\$ 33.99
Long Distance 2,500 Minutes Plan	\$ 85.00
Long Distance 5,000 Minutes Plan	\$169.99
Long Distance 10,000 Minutes Plan	\$297.49
Long Distance 20,000 Minutes Plan	\$510.00
Unlimited Long Distance Plan	\$ 16.99

	Regulated Service & Two Non-Regulated <u>Services</u>
Long Distance 100 Minutes Plan	\$ 4.79
Long Distance 300 Minutes Plan	\$ 11.99
Long Distance 600 Minutes Plan	\$ 21.60
Long Distance 1,000 Minutes Plan	\$ 31.99
Long Distance 2,500 Minutes Plan	\$ 79.99
Long Distance 5,000 Minutes Plan	\$159.99
Long Distance 10,000 Minutes Plan	\$279.99
Long Distance 20,000 Minutes Plan	\$480.00
Unlimited Long Distance Plan	\$ 16.00

(N)

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